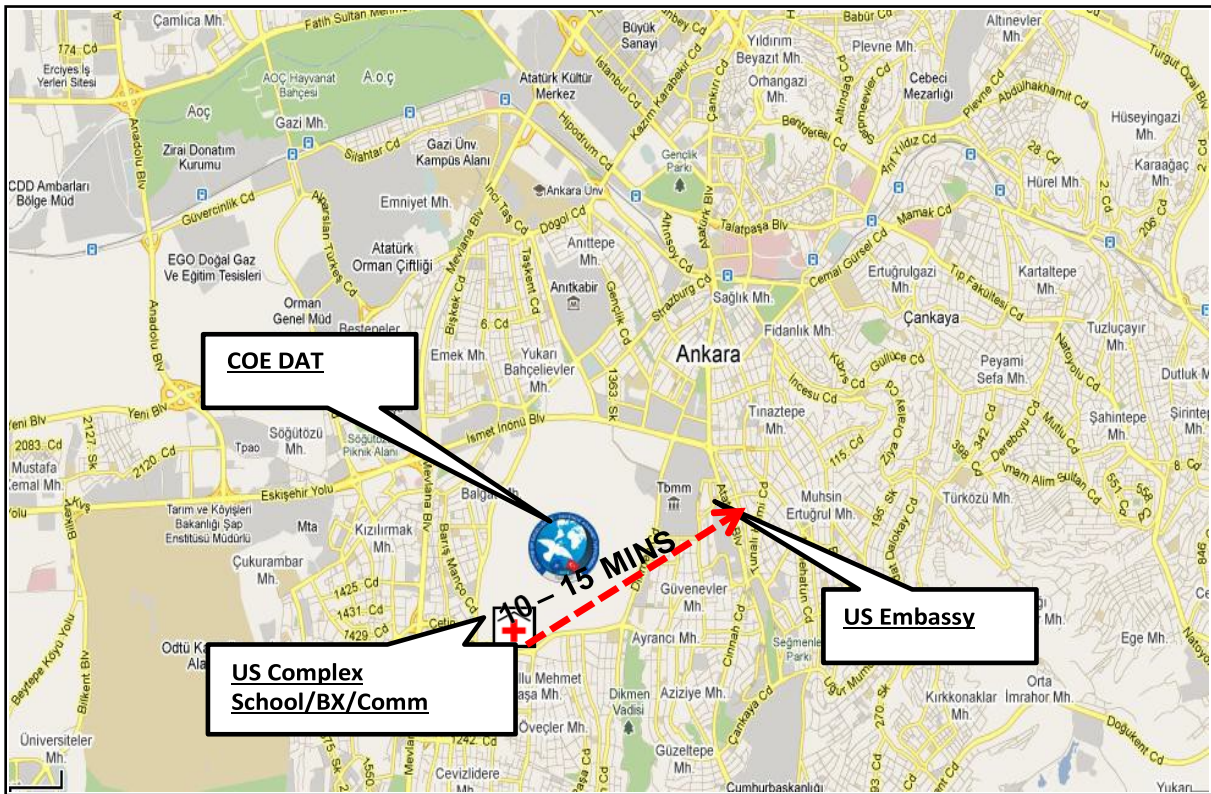


Ankara, TR

Defense Against Terrorism Centre of Excellence (DAT COE)



Contact Information

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PUBLIC WEBSITE: <http://www.tmmm.tsk.tr/index.html>

Welcome

Welcome to US Army NATO (USANATO). A smooth transition to USANATO begins with good sponsorship. It is imperative that you initiate and maintain contact with your assigned sponsor immediately. Your sponsor is the one person who can help ensure that you and your family arrive in country and begin in processing smoothly. Be sure to address your concerns and questions before your arrival, so that your sponsor and gaining unit can assist you properly. Prior to your arrival, your sponsor should have made billeting reservations, airport transportation pick-up, and in-processing appointments for you as a minimum. Make sure to inform your sponsor of any last minute flight changes or reporting delays. Below is a highlight of what you can expect at your country of assignment. The information here is not all inclusive and may change over time. It is especially important to check and verify a country's requirement for passport and visa.

Resources

Military Support

ID Cards, Mail, and Residency Permits: 717th Ankara Support Facility (ASF), US Air Force, located approximately 1 mile away.

Housing, Transportation, and TRICARE Representative: 717th ASF, US Air Force.

Admin / Operational Budget (Budget Tech, Comptroller, and DTS Tech): 717th Ankara Support Facility provides basic DTS support. 39th Air Base Wing, Incirlik Airbase, approximately 550km away Travel No ITR; nearest ITR is Incirlik Airbase.

There is an office for commercial travel at the ODC and US Embassy, or commercial travel can be arranged via the office in Izmir.

Passports/Visa

Official Passports: Soldier may enter Turkey on NATO travel orders, this is an unaccompanied assignment. Official Passport is required for travel outside NATO countries on training events, but this can be obtained within 2 months of arrival from the US Embassy.

Official or "no-fee passports" can be obtained at Government expense. The application process may take 4 to 6 weeks, so, you should begin the passport application process as soon as you receive your travel orders.

A birth certificate with a raised seal is required to apply for a passport. You can request a birth certificate from the Bureau of Vital Statistics in the state where you were born. Adoption decrees, marriage and/or divorce decrees may be required for personnel getting a passport with a different name than the name that appears on the birth certificate.

Tourist passports are needed for personal travel in Europe. You may apply for tourist passports on arrival, but for convenience it is recommended that you should apply for the tourist passport while you're still residing in the United States. You can find more information on tourist passports from your local personnel services detachment, passport office nearest you, or from the U.S. State Departments official website at <http://travel.state.gov>.

Cost of Living Allowance

Everyone is entitled to COLA which is based on pay grade, time in service, and duty location COLA rates Use Code TU003 (ANKARA) at: <http://www.defensetravel.dod.mil/perdiem/ocform.html>

In-processing

All in-processing is done through the ODC, Ankara Support Facility (ASF), and US Embassy. Soldiers should arrive with all following deployment requirements up to date: APFT within the past six months of arrival on DA Form 305

Weapons qualification sheet within the past six months of arrival. NOTE: Weapons qualifications currently are unavailable locally. Please bring your current weapons card with you for in-processing. Dental status Category I or II PHA up to date Immunizations.

Commissary/Post Exchange

A small Commissary is located at the ASF

A small PX is located at the ASF, however no clothing sales store items are available.

Medical/Dental

TRICARE / International SOS

Soldiers and family members will be referred to network physicians by TRICARE International SOS. TRICARE maintains a list of network physicians, including specialists, who speak English and meet strict medical standards of practice. Standards of practice in Ankara may not be as strict as those in the United States, but rest assured that your medical needs will be satisfactorily met when referred to one of these physicians.

All dental coordinated through the local TRICARE Representative, and possible travel to Ramstein AFB or Incirlik AFB for some surgeries if required.

All medical coordinated through the local TRICARE Representative, and possible travel to Ramstein AFB or Incirlik AFB for some surgeries if required.

TRICARE Prime Remote program is administered through **International SOS**.

All dental care for the Soldier is done on the local economy through TRICARE International SOS. You are responsible for scheduling all appointments and care through International SOS.

Active duty personnel under full-time orders with a permanent duty assignment, who **live and work** more than 50 miles (*or approximately a one-hour drive*) from a military hospital or clinic in TPR-designated ZIP codes, must enroll in TRICARE Prime Remote (TPR). In some cases where geographic boundaries create undue hardship for travel, members living closer than 50 miles may be eligible for TPR.

ADFM's residing with their TPR-enrolled sponsor's qualifying TPR location are eligible for TPRADFM. Once ADFM's enroll in TPRADFM, they may remain in TPRADFM as long as their sponsor is enrolled in TPR and they reside in the same TPR-qualifying location. ADFM's may remain enrolled in TPRADFM even if their sponsor later receives an unaccompanied permanent change of assignment and they continue to reside in the same TPR location. If ADFM's choose not to enroll in TPRADFM, they will receive care under TRICARE Standard and TRICARE Extra, with applicable cost-shares and deductibles.

If you're an active duty service member or an activated Guard or Reserve member stationed in a designated remote overseas location, you must enroll in TRICARE Prime Remote Overseas. Family members must be command-sponsored to enroll or they have the option to use TRICARE Standard Overseas if not command-sponsored.

Call your regional call center Eurasia-Africa: +44-20-8762-8384

TRICARE Prime Remote Overseas meets or exceeds the requirements for minimum essential coverage. The Affordable Care Act requires you to maintain basic health care coverage—called minimum essential coverage. If you don't have minimum essential coverage, you may have to pay a fee for each month you aren't covered under the [Affordable Care Act](#).

What is International SOS?

International SOS is a medical and security assistance company that TRICARE has partnered with to provide healthcare for remote locations. International SOS provides assistance with scheduling medical appointments, locating network primary and specialty care providers and medically monitoring your care. There is no out-of-pocket costs or paperwork to file. SOS also provides a 24 hour, seven day a week doctor or nurse advice line. The number is 44-20-8762-8133, and you can call this number collect. You can find more information on SOS at the following website:
<http://www.internationalsos.com/private/tricare/europe/>

Phone number:

0800-181-8508 (This number is for a TRICARE representative that works at the International SOS)

Collect: 00-44-20-8768-8133

Fax: 00-44-20-8762-8125

email: tricarelon@internationalsos.com

Keep Your DEERS Information Up To Date

Eligibility for TRICARE is determined by the services and reflected in the Defense Enrollment Eligibility Reporting System (DEERS). It is important to keep DEERS records up to date. Due to coverage requirements under the Affordable Care Act, TRICARE must be able to verify your coverage status based on what is listed in DEERS. Your Social Security number (SSN) and the SSN of each of your covered family members must be included in DEERS for your TRICARE coverage to be reflected accurately. For more information, visit www.tricare.mil/deers.

Welcome to the TOP Prime Remote program! Our health care specialists at International SOS (Intl. SOS) are available to assist you and will be arranging and managing your health care needs with your primary care physician. We understand that you may be more familiar with a Military Treatment Facility (MTF) or civilian assigned Primary Care Manager (PCM). In TOP Prime Remote locations, you will not have an assigned PCM. Intl. SOS will act as your PCM for referral and authorization management. The health and well-being of you and your family are our main priorities.

As the TRICARE Overseas Program (TOP) contractor, Intl. SOS has developed a provider network in your enrolled remote location. This network includes hospitals, emergency, primary care, and specialty care providers. There are no enrollment fees for TOP Prime Remote beneficiaries and medical care is available on a cashless, claimless basis.

In order to receive cashless, claimless medical care, TOP Prime Remote beneficiaries must follow the procedures outlined below. It is also important to understand the Point of Service (POS) benefit and how Other Health Insurance (OHI) is used when receiving care in TOP Prime Remote locations. International SOS is available to assist you 24 hours a day, 7 days a week and you may call collect, if available. For toll-free contact information, visit www.tricare-overseas.com/contactus.

Point of Service Option: The TRICARE Prime Point-of-Service (POS) option allows TOP Prime and TOP Prime Remote Active Duty Family Members (ADFM) to pay additional out-of-pocket fees to

receive non-emergency health care services from any host nation provider without referrals. Note: Prior authorization requirements for certain services may still apply when using the POS option.

Visit www.tricare.mil/FindDoctor/Appointments/Authorization.aspx for more information. If you still have questions or need assistance when using the POS option, contact your TOP Regional Call Center.

***Note:** The POS option results in significantly higher out-of-pocket costs. TRICARE only reimburses 50 percent of the negotiated or allowable charge after you meet the POS deductible. POS costs do not apply to your annual catastrophic cap. For more information regarding POS costs, visit www.tricare.mil/costs.

Housing

Only private rentals are available. Expect \$1300 - 1600 / month rent

Pets

Some apartments allow pets. There are boarding places and vet hospitals to board at while you are in temporary lodging.

Mail

There are services available 5 days a week at the APO. Mailing Address: PSC 90, 717th, Box (#), APO AE 09822

Vehicles

License: A driver's license will be provided by ODC.

Registration: Expect approximately 1 month to get the vehicle registered after your arrival. It will be completed through numerous agents, and will cost approximately \$400 dollars. This expense is non-reimbursable.

Fuel: Electronic chip allows access to tax free PO Gas Stations throughout Turkey; must have a Military Star Card for the system; no other card will work.

Status of Forces Agreement (SOFA)

You will often hear the term Status of Forces Agreement or SOFA during your assignment overseas. Each European country has distinct differences regarding what rights or responsibilities are included in the SOFA agreement that they have with the United States. The SOFA plays a vital role in guaranteeing fair treatment of Soldiers and their family members. It defines the legal status of U.S. (Sending State) personnel and property in the territory of the host nation. The purpose of such an agreement is to establish rights and responsibilities between the United States and the host nation government on matters such as the wearing of the uniform, carrying arms, taxes, entry and exit of personnel and property (for example, automobiles, personal weapons), resolving damage claims, and other activities such as postal, recreation, and banking.

More importantly, SOFA deals with civil and criminal jurisdiction. They are a vital means by which the Department of Defense carries out its policy "to protect, to the maximum extent possible, the rights of United States personnel who may be subject to criminal trial by foreign courts and imprisonment in foreign prisons." All civilian employees and family members going overseas will be provided a SOFA certificate for their passport. Contact your local military passport section for more information on the SOFA certificate.